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# MESSAGE FROM DR. ARORA

#### Dear Friends,

When we first <u>developed the ECHO Model in 2003</u>, I couldn't have imagined the catalytic power Project ECHO would unleash. Starting with a single hepatitis-C program, today more than 1,200 partners are running ECHO programs with attendees in nearly 200 countries and territories. More than 2 million people have attended ECHO sessions, and more than 500 peer-reviewed articles demonstrating ECHO's efficacy have been published. We estimate, conservatively, that more than 200 million patients around the world have benefitted.



I'm grateful to everyone who has participated in ECHO sessions, started ECHO programs to solve a problem in their community, and funded this work. It is all of you who have made this impact a reality.

#### People sometimes ask, what's so special about the ECHO Model?

At its core, the ECHO Model is a simple but potent recipe for holding an ongoing conversation with a virtual community, using cased-based learning and implementation of best practices as the basis for problem solving and learning. In the beginning, we focused on solving the problems of individual patients—how to reduce their high blood pressure, treat their complex diabetes, or get them appropriate addiction services.

Over time, we have learned that the model works just as well to support systems change, whether that is helping clinics improve patient access to care, supporting <u>HIV programs target outreach</u>, or nursing homes reducing use of antipsychotics and the spread of infections. In every case, ECHO is ensuring equitable access for all.

Because it's virtual, the ECHO Model delivers results much more effectively and efficiently than traditional face-to-face trainings, which can be prohibitively expensive. A study by the Kenya Ministry of Health AIDS and STI Control Programme found that, while their traditional in-person trainings cost about \$800 per person, ECHO training and mentoring—a low-dose, high-frequency approach—was far less expensive (at \$21 per person), and just as effective.

More than a protocol for creating a robust community of practice, the ECHO Model is based on trust, mutual respect, and—dare I say—love; principles that I believe are core to its power and success.

### ECHO grows out of a core commitment to equity and a culture of co-creation.

"All teach, all learn." Since everyone is learning and sharing together, this culture helps to reduce the hierarchy that can often exist between experts and students.

### The model is based on the fundamental idea that knowledge grows with sharing.

Unlike material things, knowledge doesn't diminish when we give it away. If you share your expertise with me, I am enriched by your knowledge and I can contribute my own background and experiences.

By sharing our cumulative knowledge and expertise with each other, our impact grows and we create more contextually relevant solutions.

## As participants become more and more expert over time, they are empowered to act as advocates in their organizations and local communities.

We have seen this individual transformation happen again and again, creating agents of change in communities that need timely, relevant and actionable solutions.

Experts around the world use ECHO in creative ways to solve a wide range of challenges. We have seen ECHO programs ranging from addiction to kidney disease, diabetes, and even rare diseases, such as Ehlers-Danlos syndrome.

ECHO programs have also been developed to support schoolteachers, farmers, and even workers building clean water infrastructure. The ECHO Model has proven to be effective in supporting frontline professionals in many different domains, wherever problems are complex and local workers need ongoing guidance and mentorship.

## The world is falling short on the 2030 United Nations Sustainable Development Goals.

This past year, our team has been pushed to think deeply about how the ECHO Model might be able to help partners globally reach the UN Sustainable Development Goals—the 17 commitments the global community has made to build a more just and sustainable world by 2030.

As we pass the halfway point for reaching those goals, governments, NGOs and grassroots organizations alike are grappling with how to accelerate and focus those their efforts. What's on the line is our commitment to billions of those most vulnerable to help raise them out of poverty and provide a better future for their children.

### How can the ECHO Model help the global community reach the 2030 goals?

Most ideas worth implementing are complex and need to be adapted to local context, politics, and culture. We believe the ECHO Model provides an effective and adaptable tool to help scale best practice implementation in many areas.

A 2020 study by a leading global consulting firm showed that simply by ensuring that people across the globe had access to the existing best practices, we could reduce the global disease burden by 40% over the next two decades. This is low-hanging fruit and a way we believe Project ECHO can make a huge difference.

We know this is possible because the ECHO Model has been used to quickly scale up and strengthen best practice care, leading to significant increases in the number of people treated and the reduced burden of seemingly intractable diseases.

When the state of Bihar in India faced a significant and sudden increase in the number of people seeking treatment for alcohol addiction, there were very few trained specialists to address the crisis. After a year of working with India's National Institute of Mental Health and Neurosciences to train district medical officers on addiction medicine, the 22 district officers who participated in an ECHO program treated more than 23,000 patients, greatly improving access to addiction support across Bihar.

In Namibia, where HIV/AIDS is a leading cause of death, the Ministry of Health launched ECHO programs across the country to teach nurses, physicians and pharmacists about HIV medications that reduce the risk of transmission, among other topics. Health care professionals' knowledge on HIV improved, and providers collaborated with peers and asked questions, helping them feel less alone and more confident in their work. To date, more than 140,000 Namibians living with HIV have been impacted by Project ECHO.

Providing a helpful roadmap, the Copenhagen Consensus outlines key strategic interventions the global community can make to optimize our ability to reach key SDGs. For example, with relatively modest additional investment, the global community can greatly expand access to tuberculosis treatment, saving millions of lives.

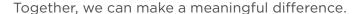
The ECHO Model can play a key catalytic role in this area—ensuring frontline providers have the latest government protocols for treatment, and the most effective strategies to identify hard-to-reach or difficult-to-treat patients. We are already doing this in India, working with state and national government leaders to scale their programs and train thousands of TB workers across the country.

Education is another area where focused investment on teaching reading and basic math can make a significant difference. Our recent programming in education demonstrates that ECHO's robust system of ongoing mentorship and support is a cost-effective way to upskill classroom teachers and administrators. This is critical because we know that teacher quality is key to student success.

#### Should ECHO reach beyond health care?

Believe me, I have asked myself this question more than once. But, encouraged by friends and mentors, we have become convinced that we can contribute an important voice to the broader SDG conversation and community.

As we take a bold step on our journey to bring best practices to everyone in need, I invite you to work with us and join the global community working to secure the SDGs by 2030.









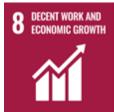


















## **ECHO BY THE NUMBERS IN 2023**



1,044,084

ECHO Session Attendance



220

ECHO Hubs Launched + 2 Superhubs



1,275

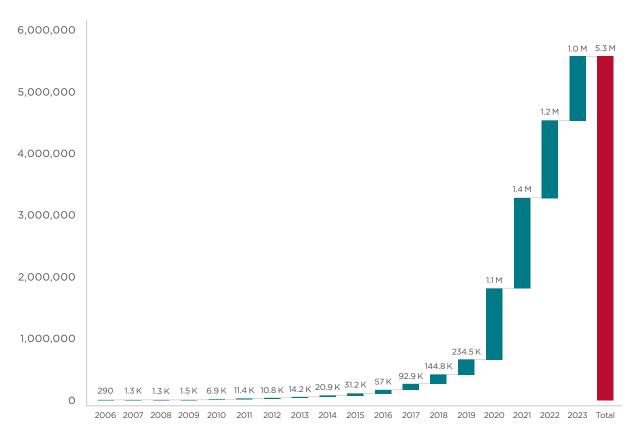
New ECHO Programs Launched



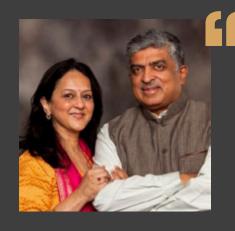
58

New Peer-Reviewed Publications Validating the ECHO Model

## **ECHO ATTENDANCE**



\*Data may vary year to year based on manual reconciliation between collection platforms.



Project ECHO's unique model is impacting millions of people around the world and has the potential to improve the health and wellbeing of billions more—quickly, at scale, and at very low cost. We're proud to support Project ECHO and invite you to join the journey ahead."

**ROHINI AND NANDAN NILEKANI** 

Nilekani Philanthropies, Bangalore, India

# **ECHO AROUND THE WORLD** Number of ECHO Hubs Launched in 2023 100+ 10 - 99 1 - 9



#### **NEW MEXICO**

Tackling Our State's Most Urgent Health and Education Priorities

**LEARN MORE** 



#### **UNITED STATES**

Working Toward Systems-Change for Sustainable Impact

**LEARN MORE** 



#### **AFRICA**

Co-Creating Scalable and Affordable Solutions

**LEARN MORE** 



#### INDIA

Strengthening Health Care Systems Since 2008

LEARN MORE



#### **LATIN AMERICA**

Local Leaders Paving the Way

LEARN MORE



#### **ASIA-PACIFIC**

Impact at Scale Through Government Partnerships

LEARN MORE



## **A MOMENTOUS METAECHO**

Welcoming our partners for the first in-person global event since the pandemic, more than 1,000 ECHO leaders and organizers joined us in Albuquerque, New Mexico, for four days of impactful, actionable discussions, expert speakers, and community-building at the 2023 MetaECHO Conference in September.

Keynote speeches and plenary talks generated conversation around the key levers for changing our world: transformative solutions for mental health; visionary perspectives on gender equity; the latest best practices in crisis response; and a new vision for ECHO to have greater impact beyond healthcare.

The conference, above all, was a chance for the global ECHO community to share ideas, develop new collaborations and return to their work, inspired.

We look forward to continued momentum, and connections, at our next conference in 2025.

**READ THE STORY** 

## **NEW MEXICO**

## **Tackling Our State's Most Urgent Health and Education Priorities**



In 2023, Project ECHO in New Mexico led the way in tackling our state's—and our nation's—most urgent health and education priorities.

We integrated the latest information on brain injuries, fentanyl and sexually transmitted diseases into multiple ECHO programs, and developed new strategies for improving student outcomes in math and reading. Working on the frontlines, we are helping to ensure every New Mexican has equitable access to best practice health care and education.

While expanding our reach across mental health, maternal and child health, substance- use disorder and more, we bolstered our nationally renowned programs for hepatitis-C treatment, HIV prevention and treatment, diabetes care and others.

Our education programs grew to meet massive demand this year. With 23 new programs, including Structured Literacy and STEM ECHOs, we empowered teachers with tangible resources, a supportive community and expert mentoring.



At ECHO, I feel, as a woman, I have an opportunity to lead in a way that's different and framed by my communities: being mutually supportive, being culturally aware and being willing to integrate into our learning process."

#### **NICOLLE GONZALES**

Certified Nurse Midwife, Co-Director of the New Mexico Improving Perinatal Health Program. Albuquerque, New Mexico





#### **Building Sustainable, Lifesaving Links for Mothers Across New Mexico**

In New Mexico, providing timely, best practice care to pregnant mothers and newborns means we are giving our youngest residents the best chance for a long and healthy life.

As a rural state, with 23 Native American tribes, integrating prenatal care within existing provider care, such as primary care, is critical. It's just as critical to incorporate awareness of traditional birthing practices, culturally appropriate communication and sensitivity to traumatic experiences within hospital settings.

In 2023, the Improving Perinatal Health ECHO program welcomed a new co-director, Nicolle Gonzales, a Dine' nurse-midwife who brings knowledge of traditional birthing practices and 12 years of experience leading health advocacy within Native communities.

Participants, working in gynecology and primary care across the state, learned lifesaving best practices, such as how to treat substance-use disorder; how to link resources to provide continual care before and after birth; and how to safely treat common risk factors in pregnancy—all within cultural contexts.

Read More >

## **UNITED STATES**

# Working Toward Systems Change for Sustainable Impact



Project ECHO remained at the forefront of addressing national health priorities in 2023.

Across the United States, the ECHO Institute and our ECHO partners tackled the opioid epidemic. To provide more comprehensive coverage to patients, we used a combination of state and collaborative regional programming, and partnered with the Centers for Disease Control and Prevention.

The ECHO Institute launched <u>the first national Violence Prevention ECHO program</u> to equip clinicians with the communication skills needed to have important, and difficult, conversations about substance use and related issues, including domestic violence, suicidality, loneliness and gun violence.

Project ECHO was also included as a <u>key part of the White House's proposal</u> for a five-year, \$12.3 billion hepatitis-C elimination program. With more than 20 years of experience since our first hepatitis-C ECHO program, the ECHO Institute, and our partners across the United States, stand ready to support the initiative.



There isn't any way we could be having this impact—here in northern New Mexico, and in both urban and rural places where our participants are based—without ECHO."

#### **DR. JONATHAN IRALU**

Chief Clinical Consultant for Infectious Diseases, Indian Health Services, Gallup Indian Medical Center, Gallup, New Mexico

## **Ensuring HIV Infectious Disease Expertise Reaches Rural Providers**

What began in 2013 as one ECHO program serving physicians in northwestern New Mexico, the HIV Indian Country ECHO now includes programs in rural and underserved urban areas across the country.

Grown from New Mexico's ongoing partnership with the <u>South</u> <u>Central AIDS Education and Training Center</u>, providers in the HIV ECHO meet monthly to discuss the nuances of HIV care: from how to treat HIV alongside substance-use disorders to providing more aggressive forms of HIV prevention, such as pre- and post-exposure prophylaxis medicines.

With the national HIV treatment guidelines reaching hundreds of pages, ECHO specialists meet an important need by distilling their working knowledge into best practices for providers on the ground, providing a lifeline to busy care providers and their rural patients.



## THE GLOBAL SOUTH

## **Sustainable Solutions for Local Priorities**



As health care systems in low- and middle-income countries, particularly in the Global South, build back from the COVID-19 pandemic, they face significant challenges—many of which cannot be solved without growing and strengthening the health care workforce.

We worked with ECHO partners, ministries of health and other key constituents in 35 countries to identify the greatest needs and ECHO-focused solutions that can be implemented quickly, cost-effectively and at scale.

Through our collaborative approach, we produced a report highlighting dozens of ready-made solutions for some of the world's most challenging problems.

**READ THE REPORT** 



## **AFRICA**





In 2023, we welcomed Dr. Caroline Kisia, our first African executive leader who will spearhead our efforts across the continent.

Our LMIC needs assessment, a collaboration with ministries of health and other ECHO partners, highlighted many shared priorities across countries, including mental health, infection prevention and control, and mortality rates for children under five.

In line with those priorities, a large anti-microbial stewardship ECHO program, TEACH AMS, launched in four African countries, with plans for significant expansion in 2024.

The ECHO Institute's designation as a World Health Organization Collaboration Centre for Digital Learning in Health Emergencies strengthened our partnership with WHO AFRO, its regional office in Africa. Through this initiative, ECHO will support WHO's ongoing efforts to prepare for, and respond to, disease outbreaks and future health emergencies.

Through all of these initiatives, we continued to deepen our relationships with ministries of health across Africa to co-create scalable and affordable solutions that strengthen health systems and improve lives.





**Every month we talk about** challenging situations, including mental health and multiple types of violence.

We use ECHO's case management process to review these cases and solve difficult problems, together."

#### **PEGGY KUCHOCHA**

Nurse and Project Coordinator, Young Mentor Mothers Harare, Zimbabwe

#### **ECHO Model Supports HIV Peer-to-Peer Mentorships**

Across Africa, Zvandiri, a nonprofit organization working to connect young people living with HIV with peer counselors, is using the ECHO Model to provide supervision and support to the counselors in their important work.

Zvandiri counselors, who are living with HIV themselves, encourage testing, treatment, and medication adherence, in addition to helping their peers access mental health and social protection services, including food support, as needed. Physical and sexual abuse, neglect and substance use are common topics on these calls.

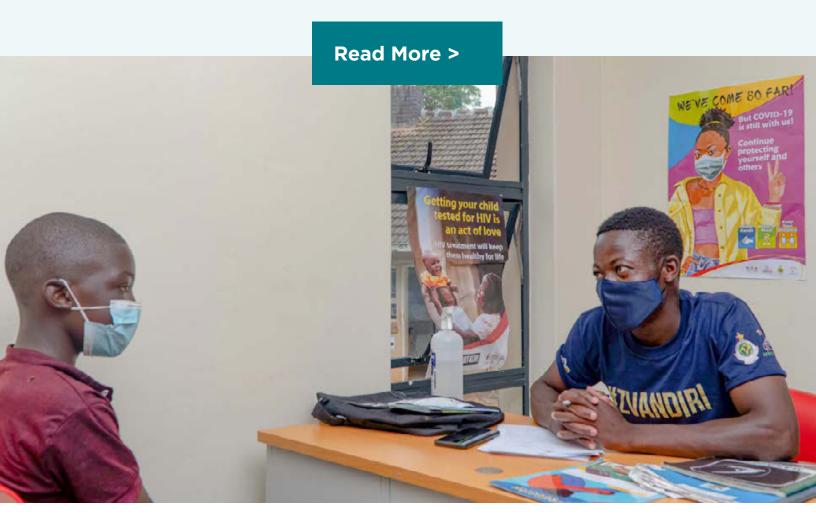
<u>During the ECHO sessions</u>, the counselors and their supervisors meet with relevant ministry of health clinical staff and district social services officers to make recommendations and connect clients with social services and HIV care.



They also know [how to identify] signs of malnutrition in children, and when they see one of these things, they know where, and how, to get these young people help."

#### **ACKIM NKOMO**

**Zvandiri Regional Coordinator and CATS Supervisor** 



## INDIA

## **Strengthening Health Care Systems Since 2008**



Through new and expanding partnerships, a rapidly growing network and innovative programming, ECHO India and the country's network of ECHO partners are making significant strides toward strengthening its health care systems.

Partnerships with key ministries, universities, state government agencies and national institutions continue to be critical to the adoption and impact of ECHO across the country, including new partnerships with National Health Missions, the All-India Institute of Medical Sciences, and the Nursing Division of Directorate General of Health Services at the Ministry of Health and Family Welfare.

In 2023, these partners expanded mentorship and training to tens of thousands of nurses, community health workers, physicians and other frontline health professionals.

ECHO India also pioneered a nationwide program dedicated to the prevention and control of beta thalassemia and other hemoglobinopathies and expanded the Virtual Tumor Board for Enhanced Cancer Care, bringing together more than 700 oncologists from 270 cancer centers to share knowledge and expert recommendations, setting new standards for advanced oncology care in India.

#### Reaching Further, Faster with Critical Tuberculosis Treatment in India

Thanks to the results of a successful pilot program, ECHO India partnered with the Ministry of Health and Family Welfare to quickly scale the number of ECHO partners addressing tuberculosis treatment across the country.

This new tuberculosis network is focused on preventative care; slowing the spread of new cases by increasing countrywide contact tracing efforts; and disseminating best practices for difficult-to-treat cases, such as pediatric patients and patients with drug resistance.

Health care providers, including nurses and community health workers, in every state in India now have access to virtual communities of practice, telementoring with experts, and case studies that help reduce patient treatment time.







One expert thought a patient had a drug-resistant case [of tuberculosis], needing yet another treatment. But someone else on our ECHO session said, 'I think it might be something else: let's run a CT scan.' And it was just a cyst. New things emerge from ECHO when we interact with each other like this."

DR. RAVINDRA KUMAR DEWAN

Director, National Institute of Tuberculosis and Respiratory Diseases, New Delhi, India



## LATIN AMERICA

### **Expanding Mental Health** Care in Colombia



In 2023, we saw tremendous growth in the adoption of Project ECHO across Latin America, including our first partners in Peru and Bolivia.

In parallel, the existing ECHO network grew stronger. Through a new monthly virtual collaboration series hosted by the ECHO Institute, our regional partners were able to connect, share and learn from one another - inspiring future ECHO partners to join the movement. We also welcomed new partnerships with national institutions in Honduras and in Mexico with the National Institute for Psychiatry and the National Institute for Medical Sciences.

With a strong regional network, our partners are positioned to provide localized, culturally appropriate ECHO training and support to address the region's complex needs and rural footprint.



#### **Expanding Mental Health Care in Colombia**

Across Latin America, behavioral health, including mental health and substance-use disorders, has historically been deprioritized. In Colombia, a Project ECHO program is working to make a change in one of the country's most rural regions.

In Chocó and La Guajira, where only two mental health facilities exist, ECHO is used to train primary care providers how to diagnose and treat patients in need of mental health, neurological and substance-use care.

Based on the World Health Organization's Mental Health Gap Action Program, aimed at strengthening mental health access in low- and middle-income countries, this ECHO program is an important collaboration between the Pan American Health Organization, the Ministry of Health and the national technology and research network (RENATA).



Collaborative decision-making among a group of experts brings peace of mind, satisfaction and support to providers who may feel isolated, especially in rural areas."

**DR. JOSEFINA PAGÉS** 

Hepatology, Hospital Universitario Austral, Buenos Aires, Argentina



## **ASIA-PACIFIC**

## Impact at Scale Through **Government Partnerships**



In 2023, Project ECHO made remarkable progress in the Asia-Pacific region, with significant new government partnerships and the growth of programs addressing critical local priorities in health care.

Vietnam's Ministry of Health signed a Memorandum of Understanding signaling their intent to launch 100 new ECHO Hubs, addressing cancer and other non-communicable diseases. The agreement with the ECHO Institute was celebrated at a signing ceremony in Hanoi in January 2024.

Indonesia's Ministry of Health also plans to significantly expand its ECHO footprint by developing programs across the country addressing non-communicable diseases and maternal and child health. The Ministry signed an MOU with the ECHO Institute in late 2023.

The region's ECHO network also saw sustained growth in programs addressing cancer care, cardiology, infectious diseases, and neonatal and maternal health.



Indonesia is an archipelago; it is impossible, and takes too much time, to bring everyone to Jakarta [for cancer treatment].

But the ECHO Model can reach all of Indonesia. ECHO makes sure people get the right diagnosis earlier, by training all of our healthcare infrastructure: doctors as well as community health workers and nurses."

#### **NISA WAYHUNI**

Program Coordinator, ECHO Dharmais Cancer Center, Jakarta, Indonesia

#### A National Effort: Detecting and Treating Breast Cancer Early

Detecting and treating breast cancer while the disease is still in its early stages is key to a patient's survival. Indonesia's Dharmais National Cancer Center and its Ministry of Health saw an opportunity to use the ECHO Model to reverse a troubling trend: nationally, 70% of breast cancer cases were discovered when the disease had already advanced to the late stages.

In a pilot ECHO program, frontline workers—community health workers and nurses— across the country's 17,000 islands were trained on early detection. They also learned how to teach their patients to screen themselves for breast cancer.



## **ECHO STRATEGIC INITIATIVES**



### SYSTEMS FOR CHANGE

## Four Cross-Cutting. **Impactful Initiatives**

Every year, we identify initiatives where we can focus efforts to make the most impact whether that's strategies for partnering with other organizations in particular disease states and practices, or evaluating our own processes to improve outcomes, as we've done with gender equity. This year we looked both externally and internally to create greater impact in the some of the world's most pressing problems.

Learn more about our 2023 strategic initiatives: emergency preparedness and response, gender equity, infectious diseases and noncommunicable diseases.



#### **EMERGENCY PREPAREDNESS AND RESPONSE**

Managing Global Health **Emergencies** 

**LEARN MORE** 



#### **GENDER EQUITY**

An Amplified Focus on Women and Girls

**LEARN MORE** 



#### **INFECTIOUS DISEASES**

Uniquely Positioned to Prevent, Screen and Treat in the Global South

**LEARN MORE** 



#### NON-COMMUNICABLE **DISEASES**

Systemic Interventions for Best Practice Care

LEARN MORE



As a collaborating center, Project ECHO's experience and expertise in delivering complex public health knowledge rapidly, at scale, and at low cost not only helps advance WHO objectives but helps ensure our member states are prepared for the next crisis."

#### **HEINI UTUNEN**

Unit Head, Learning and Capacity Development for Health Emergencies, World Health Organization, Geneva, Switzerland

## **EMERGENCY PREPAREDNESS AND RESPONSE**

## **Managing Global Health Emergencies**



The trusted human networks ECHO and our partners built in response to COVID-19 have proven to be infinitely flexible and expandible, making the ECHO Model a go-to solution for emergency preparedness and response worldwide. In 2023, ECHO was used to bring just-in-time information to frontline responders in multiple global emergencies—from disease outbreaks to military conflict.

Based on that expertise, ECHO was designated as the first World Health Organization Collaborating Centre for Digital Learning in Health Emergences. Designed to build capacity for emergency response for WHO's headquarters, regions, countries, and special units, this Collaborating Centre will enable WHO to leverage Project ECHO's digital learning expertise to strengthen public health emergency preparedness and response workforce capacity, helping WHO member states prepare for new global health emergencies.



Our medical training in Sudan does not include traumatic injury management, which is what we needed with the war. We were able to quickly launch this ECHO, even with part of our team isolated in Egypt, in order to meet the emergency need."



Director of Humanitarian Relief, Trauma ECHO Program, Sudanese-American Medical Association, Cairo, Egypt





#### Trauma ECHO Program Offers Urgent, Lifesaving Training in a Civil War

When the civil war erupted in Sudan in April 2023, the Sudanese American Medical Association turned to existing Project ECHO program infrastructure from COVID response programs to create an emergency medical program, the Trauma ECHO. With a team based partially in Egypt and partially in Sudan, the Trauma ECHO meets every other week to connect care providers on the ground in Sudan with global experts such as vascular surgeons and emergency medicine professionals provide urgent solutions to traumatic injury management, filling a critical skills gap and helping their country heal.

## **GENDER EQUITY**

### **An Amplified Focus** on Women and Girls



After establishing gender equity as a strategic priority for 2023 and beyond, Project ECHO formed a global Gender Equity Coordinating Group to lay the groundwork for this critical area of focus, with participation from experts around the globe. ECHO established four key priorities, including improving the health of women and girls through their lifespan; enhancing the livelihoods of women in the workforce; and supporting the existing 500+ ECHO programs and 300+ organizations that are improving health and education for women and girls.

To that end, we developed the Project ECHO Gender Equity Collaborative to provide support, inspiration and community to ECHO partners as they work to create gender-equity-informed ECHO programs. Our group of experts also worked closely with many program leaders to begin integrating gender equity principles and concepts in their ECHO programs.



I created this ECHO to really talk about best practices in caring for adolescents: how to take a sexual history; how to screen for sexually transmitted diseases and discuss contraception: and, then, how to manage basic gynecologic issues.

ECHO has so much support for us and an incredible network. This is the work that makes a difference for gender equity."

#### **DR. ELIZA BUYERS**

Director, ECHO Colorado Adolescent Reproductive Health Program, Boulder, Colorado



#### Indian Nonprofit Expands Gender Equity Reach

Led by a mother-daughter doctor team, the nonprofit Every Infant Matters teaches local health workers, health providers, and other community members how to strengthen prenatal care and medicine distribution.

Its flagship project was preventing blindness by dispensing Vitamin A to malnourished and marginalized children. The World Economic Forum, the Gates Foundation, and others have recognized their impact.

Every Infant Matters has since expanded its training to include holistic health, prenatal care, and gender equity. Its footprint has grown, too. Using the ECHO Model, the nonprofit is now working in the Philippines, Dominican Republic, Nigeria, and Kenya, as well as in India's most rural regions and tribal populations.

# INFECTIOUS DISEASES

## Uniquely Positioned to Prevent, Screen and Treat in the Global South



With a greatly expanded network established at the start of the COVID-19 pandemic, Project ECHO is uniquely positioned to support health care systems worldwide as they address the impacts of Long COVID, and prevent, screen for and treat infectious diseases, including tuberculosis and HIV—disease priorities identified by our partners in the Low- and Middle-Income Countries Needs Assessment.

To train clinicians on best practice care for patients with Long COVID, the ECHO Institute launched a global ECHO program, reaching health care providers in 133 countries, as well as a program focused on providers in the United States.

More nationally and locally focused Long COVID ECHO programs launched in India, Uruguay, El Salvador, Zambia, the Democratic Republic of the Congo and Cote d'Ivoire. These programs were created by ECHO partners to deliver locally relevant expertise.

Antimicrobial stewardship is a key factor in disease prevention and control. This year, the ECHO Institute played a key role in the TEACH AMS initiative (<u>Telementoring, Equity, and Advocacy Collaboration for Health through Antimicrobial Stewardship</u>), supporting partners as they launched national programs and by developing a 25-module, open-source core curriculum in partnership with the American Society for Microbiology.



## **ECHO India Amplifies Tuberculosis Treatment Capacity for Vulnerable Populations**

Women and children experience 45% of tuberculosis cases in India, but are some of the patients least likely to receive treatment because of financial barriers. The ECHO Model is reaching health care workers in every state of India, expanding access to treatment options, and setting up best-practice care that includes contact tracing and referral networks to ensure patients receive an initial diagnosis as well as follow-up care.

"Now, at these health care facilities all over the country, there is an expert, and there is also outreach to the community for contact tracing, even for people who might not come in for care," said Dr. Mahesh Gorla, an assistant professor of pediatrics and a pediatric tuberculosis expert with ECHO India.

Thanks to the ECHO Model, these health care providers—community health workers, nurses, and doctors—now have access to a wide range of experts and case presentations. During their ECHO sessions, they can troubleshoot difficult or nuanced cases, such pediatric or drug-resistant cases.

Read More >

It was 15 years back when we made our first task force to get all of us working together on a common platform to find a solution for tuberculosis in India. And ECHO has provided us that platform to bridge [the] gap. I can hardly think of a better opportunity or collaborative experience than we've had with ECHO."

#### **DR. ANIL JACOB PURTY**

Professor of Community Medicine, Pondicherry Institute of Medical Sciences, Pondicherry, Puducherry, India







## NON-**COMMUNICABLE DISEASES**



With our network of ECHO partners, we are working to expand access to best practice care across the Global South and in underserved communities worldwide where the burden of non-communicable diseases falls most heavily.

New partnerships with ministries of health in Vietnam and Indonesia opened opportunities to bring screening and treatment for cancer and other NCDs to millions of people going without care. This year also saw significant new adoption and expansion of ECHO Programs for cancers that primarily impact women and girls.

In late 2023, the ECHO Institute received an award from the Patient-Centered Outcomes Research Institute to manage a multi-year randomized control trial to study the effectiveness of the ECHO Model in improving outcomes for patients with diabetes.

This research will be critical to highlighting the effectiveness of the ECHO Model for improving patient outcomes in the years to come.

With rural patients at a much higher risk of late diagnosis or mortality from NCDs, the ECHO Model continues to demonstrate systemic interventions in providing best practice care, at the right time, for underserved populations.



#### **ECHO India Expands Mental Health Training** for Health Workers

In October 2023, ECHO India supported the launch of a new ECHO partner, the Institute of Mental Health, which is focused on integrating mental health topics into existing ECHO Hubs and programs, as well as creating new programs.

Access to mental health care in India has many barriers, including not enough available providers: countrywide, there is only one psychiatrist per 125,000 people. Patients pay 65% of health care costs out-ofpocket, so many people cannot afford care, especially specialized care.

The Institute of Mental Health is focused on empowering local and rural community health workers and nurses, especially in the remote areas of northern India, to be able to provide basic mental health treatment and know when, and how, to refer patients to specialists.

This collaborative program with ECHO India is a step in the right direction, equipping our health care workforce with the knowledge and skills needed to provide effective mental health care."

DR. DEEPIKA KHAKHA

Nursing Advisor, Directorate General of Health Services, Ministry of Health and Family Welfare, New Delhi, India

### **EDUCATION**

## **Giving Educators the Tools to Meet Challenges** and Build More Equitable Classrooms



To accelerate the global adoption of ECHO for Education programs, the ECHO Institute launched the Partner Assistance for Launch Support ECHO Program, which helps potential education partners learn the ECHO Model by experiencing it firsthand.

We also held our first-ever education focused partner launch training in French, to better support new partners in French-speaking Africa and welcomed our first African education ECHO programs in Nigeria, South Africa and Cote D'Ivoire.

Paving the way for new types of ECHO for Education programs, our Indian partners launched the first program devoted to increasing gender equity in middle school classrooms.

As ECHO for Education continues to evolve, we see significant opportunity to impact many of the challenges facing governments, school leaders and teachers worldwide - including literacy, social and emotional learning and early childhood development.



Now I feel confident in my ability to find solutions for struggling readers. It makes a difference - my students have gone from barely writing one or two complete sentences to understanding how to write three-sentence paragraphs."

#### **ARLENE MARQUEZ**

Special Education teacher, ECHO participant, Structured Literacy for the Classroom Grants, New Mexico

## RESEARCH AND EVALUATION



#### **2023 RESEARCH HIGHLIGHTS**

The immense body of research highlighting ECHO's effectiveness for improving outcomes continued to grow in 2023. More ECHO partners in the Global South are producing significant peer-reviewed research publications that illustrate the impact of their work on patients and communities worldwide.

#### **ECHO Providers Successfully Support Rural Diabetic Patients**

When looking at the effectiveness of the New Mexico Endocrinology ECHO Program, a weekly telementoring program for primary care physicians and community health workers in 10 rural clinics, they found patients of the rural ECHO providers experienced positive results: a significantly greater reduction in their average blood sugar level (HbA1c), and they were significantly more likely to achieve a blood sugar level of less than 8% on the A1C test when compared to patients of The University of New Mexico's Diabetes Specialty Clinic.

Bouchonville et al. (2023)





#### Leveraging the ECHO Model to Treat Opioid Use Disorder

Buprenorphine is an opioid prescription drug taken as a replacement in the treatment of heroin or other opioid dependence. It is considered particularly useful to expand treatment access, especially in rural areas, because it can be prescribed in a typical office-based setting, rather than inpatient at a hospital.

Six months after participating in the Medication for Opioid Use Disorder ECHO Program, providers who attended more ECHO sessions were significantly more likely to begin prescribing buprenorphine and to prescribe the drug to additional patients than providers who attended fewer ECHO sessions.

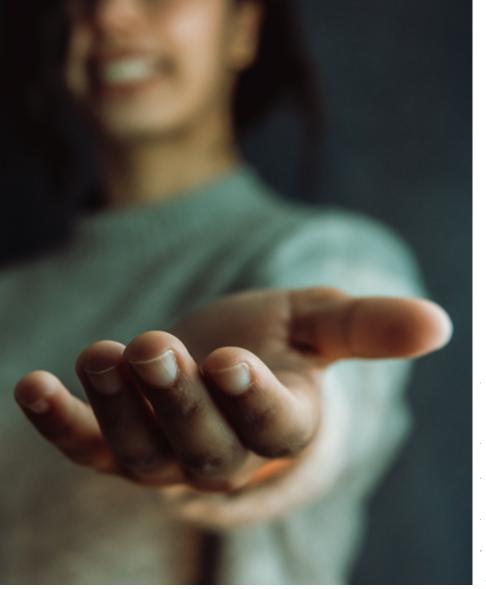
Salvador et al. (2023)

#### **ECHO Primary Care Physicians Effectively Diagnose Autism**

Diagnosing autism in the primary care setting may lead to earlier diagnosis and quicker connection to evidence-based therapies and interventions. PCPs trained in diagnosing children through the ECHO Autism STAT (Screening Tool for Autism in Toddlers and Young Children) Program were able to diagnose autism almost as effectively as ASD specialists, with a 95% confirmed diagnosis rate.

Sohl et al. (2023)





#### Reducing the Mental Health Treatment Gap in Rural India

With the hope of reducing the "treatment gap" for mental health and substance-use disorders in rural India, the National Institute of Mental Health and Neurosciences used the ECHO Model to train community health workers for 18 months on how to identify and provide treatment referrals to individuals in need. The study noted a "significant decrease" in the treatment gap for severe mental health and substance use disorders.

Gakkhar et al. (2023)



In Indonesia, a country made up of tens of thousands of islands and archipelagos that are spread across thousands of miles of ocean, Project ECHO provides a solution for improving care in the hardest-to-reach places.

Through our partnership with Project ECHO, we have a solution to accelerate training of thousands of nurses and doctors in best practice cancer care, improving the lives of millions of people in every part of the country."

#### DR. R. SOEKO WERDI NINDITO D.

President Director, Dharmais National Cancer Center Jakarta, Indonesia

## **FUNDERS**

We extend our gratitude to the people, and their organizations, who fuel the transformative work of Project ECHO.

#### 2023 Funders

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## SUPPORT PROJECT ECHO

# Join Us in Saving and Improving the Lives of Millions Around the World.

Your generosity makes a difference. Join Project ECHO in getting the right knowledge to the right places at the right time so we can bring best-practice health care and education to everyone, helping them achieve their full potential.

Backed by a solid body of research, Project ECHO's potential is unprecedented. Put simply, we are changing the way knowledge is shared to advance human health and well-being. The result looks different in every community, but the impact is always profound.

**DONATE NOW** 



With ECHO's telementoring, a primary care provider at a rural clinic becomes a resource for the other providers and other staff of that clinic. It's great for a rural system [...] that doesn't have a lot of specialists. These frontline primary folks in a lot of rural, small clinics can have access to real mentoring with ECHO."

#### **DR. ALITHEA GABRELLAS**

Infectious Disease Specialist, Gallup Indian Medical Center, U.S. Indian Health Service Gallup, New Mexico